IT21003332 Devindu Samarasinghe

Use Case Scenario

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| Use Case ID | 04 |
| Use Case Name | Organizing and finalizing an Event |
| Primary Actor (Initiator) | Registered Customer |
| Secondary Actor(s) | Administrator, Payment Gateway |
| Pre – conditions | Customer should be registered to the system |
| Trigger | Formation of necessary details to organize the event |
| E | 1. Include: Login 2. Customer clicks on ‘Organize an Event’ 3. System navigates customer to the event options 4. Customer selects the necessary event category 5. System provides available dates and details 6. Customer chooses the dates 7. System navigates the user to the details form 8. Customer fills the information 9. System generates an estimated quotation of the event cost 10. Customer proceeds with the quotation value 11. **System directs the user to the payment gateway** 12. **Customer fills the details and complete the payment** 13. System sends the payment confirmation and reservation to Sales representative 14. Sales representative validates the payment and complete the reservation. 15. System mails the reservation confirmation to the customer. |
| Extensions: | 11.a Customer choose to pay a 20% advance or total cost at once  12.a Customer redirected to the payment gateway if the payment is declined |
| Post-Conditions | Sales Representative proceeds with the event planning. |